



THE CRYSTAL MAZE

LIVE EXPERIENCE

MANCHESTER

HEALTH & SAFETY:

- All activities are run to the highest possible standards. Participants should recognise that all activities involve an inherent element of risk. As such, entry into this experience is at your own risk.
- Please be aware that these activities can be deemed as physically strenuous at times. There are certain parts of The Crystal Maze which feature low ceilings and/or small claustrophobic spaces, changes of level and uneven surfaces. Some areas may require climbing up and down ladders, crawling through tunnels or sliding down slides. There will be special effects in use in certain activities including visual, audio, special and smoke effects which may startle guests. You must wear clothing and footwear that is suitable to undertake the activities.
- If at any time you are uncomfortable with the activity and what it entails, please stop as soon as it is safe to do so and inform your Activity Leader who will make appropriate arrangements.
- Instructions given to you by your Activity Leader must be strictly adhered to. Activities are provided for your enjoyment. Please resist competitive urges, the activity is a challenge and not a race or competition.
- If you do not understand any of the instructions given to you by your Activity Leader, you must ask for those instructions to be explained again. You should only undertake the relevant activities when you know how to do so safely.
- You should let us know immediately if you feel ill while using our equipment or facilities. A suitably trained medical professional is on site and available.
- Participation in activities should be within your own ability. If you know, or are concerned you have a medical condition which might interfere with your ability to participate safely, you should seek advice from a relevant medical professional and follow the advice before you use the equipment and facilities.
- If you have a disability or any pre-existing injuries or illnesses you must notify us immediately and follow any reasonable instructions to allow you to partake in the activity safely, if this is indeed possible.
- Pregnancy strictly prohibits participation: LLM does not permit participation at any stage of pregnancy given the nature of the physical activity required to play an active team role and manoeuvre through the maze. If you suspect that you may be pregnant, LLM advise that you consult your doctor in order to ascertain whether or not you are pregnant.



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VENUE & SHOW RULES:

- Under no circumstance whatsoever will any person be allowed to participate in any activity if they appear to be under the influence of alcohol or drugs. Please tell your Activity Leader, or refrain from taking part if this is the case.
- Under 18's must be accompanied by an adult who is 18 or over.
- Under 13's are not permitted to play The Crystal Maze Manchester.
- No filming or photography will be allowed while you undertake the experience. Everyone who enters the building will have to store phones away in the cloakroom.
- No violence, abusive or aggressive behaviour of any kind will be tolerated towards Activity Leaders or any other member of staff. Offenders may be reported to the police or relevant authorities and any offences committed under these terms may be subject to prosecution. If we feel that our Activity Leaders or staff are at threat at any point, the offender will be ejected.
- The Crystal Maze and its representatives also reserve the right to terminate any activity if your Activity Leader feels that you are a danger to yourself, any of the participants or Activity Leaders.
- If a person is asked to leave because of their behaviour, no refund will be due for any activity that is missed as a result.
- Any wilful damage to set or equipment may be liable to costs by offending participants.
- For the most enjoyable experience we encourage you to do your best to role- play and go along with the plot and story of the training and teambuilding event.
- During your show you may have your photo taken. These photos are owned by Little Lion Entertainments, and may be used for marketing material without prior notice. By agreeing to have your photograph taken you are agreeing to this.
- CCTV is in operation in The Crystal Maze LIVE Experience Manchester.

Agreement

I understand all of the risks associated with the Crystal Maze, which includes but is in no way limited to physical exertion. I hereby acknowledge, confirm and agree that, at all times whilst engaging in activities, I am doing so at my own risk and will exercise the highest degree of care and caution for my own personal safety and the safety of others. I hereby give my consent for participation and warrant Little Lion Entertainment Ltd and their servants and agents against any claim by me for any loss or injury, save for personal injury where caused by negligence. I confirm that I do not know of any medical condition that may make it more likely for me to be involved in an incident or cause injury or illness to others. By signing this document I agree to all the terms in this document and all other Health & Safety documents related to this event.

I CONFIRM THAT I AM 13 YEARS OF AGE OR OLDER AND I AGREE TO ALL THE CONDITIONS ABOVE